

New Workers' Compensation Managed Care Carrier



As of January 1, 2009, UWF and other State of Florida agencies began using a new managed care carrier for workers' compensation claims. The new managed care carrier is OptaComp, an affiliate of Blue Cross and Blue Shield of Florida. All new work-related injuries reported in 2009 will be reported to OptaComp as opposed to CorVel, the previous carrier. Employees who have existing workers' compensation claims through CorVel will continue to use CorVel for management of their medical care.

New Procedures for Reporting Workers' Compensation Claims

- Employees will continue to immediately report all work-related injuries to the supervisor.
- The employee and supervisor will complete the Report of Injury Form (on the HR web site) and submit it as soon as possible to Human Resources. This form has been updated.
- The supervisor will then call Human Resources at (850) 474 2602 or 2694 to report the injury. This should be done before the employee receives medical treatment.
 - Exception: In case of a true medical emergency, the employee should be transported to the nearest medical facility (call 911), and the supervisor should contact Human Resources as soon as possible. Human Resources will then report the injury to OptaComp.
- Human Resources will contact OptaComp to report the injury, and the injured employee will participate in this call. The employee will speak with an OptaComp nurse who will determine the best medical course of action and will instruct the employee on obtaining medical treatment. The employee will then be assigned to a Nurse Case Manager for continued management of the injury.
- The OptaComp Nurse Case Manager will maintain contact with UWF and the injured employee regarding medical treatment and return to work status.

This change will not affect any other workers' compensation procedures.

If you have questions about the new OptaComp procedures or workers' compensation in general, please contact Cindy Faria in Human Resources at (850) 474 2602.