

Computer Purchase Recommendations 2011-2012 Minimum Standards

These recommendations are based on typical computing use. Students should consult with their faculty, department technology support staff, and residence hall coordinator for assistance choosing computer configuration options and peripherals. Many computer manufacturers offer discounts to students. If you purchase a Dell from the UWF bookstore, the ITS Help Desk will make any warranty hardware repairs that you require while you are a student at UWF. Microsoft Office can be purchased at a student discount from the UWF Bookstore and multiple websites, or can be used for free through the eDesktop virtual computer lab.

| WINDOWS STANDARDS | | | |
|------------------------------------|--|--|---|
| | Desktop | Laptop | Netbook* |
| Processor/CPU | Intel Core 2 Duo / AMD; 3.0GHz (3M L2 Cache) | Intel Core 2 Duo / AMD; 2.6GHz (2M L2 Cache) | Intel Atom / AMD; 1.6GHz (512 L2 Cache) |
| RAM | 4GB (2 DIMMs) | 4GB (1 DIMM) | 2GB |
| Drives (CD/DVD) | 16X CD-RW/DVD | 16X CD-RW/DVD | External Optical Drive (Recommended) |
| Video Card | 256MB RAM (non-integrated; Dual DVI or Display Port support) | 128MB RAM (non-integrated) | Integrated Media Accelerator |
| Display | 20" Widescreen LCD (DVI & Display Port Support) | 14.1" Panel | 8.9" (Minimum) |
| Hard Drive | 250GB (SATA /7200 RPM) | 160GB (7200 RPM) | Rotational / Solid State (160GB/64GB) |
| Operating System | Windows | Windows | Windows |
| Network Adapter | 10/100/1000Mbps | 10/100/1000Mbps | 10/100/1000Mbps |
| Wireless | N/A | 802.11b/g | 802.11g/n |
| Battery | N/A | 9-cell Lithium-Ion (90Whr) | 4-cell Lithium-Ion (29Whr) |
| Warranty | 3 Yr. (Minimum) | 3 Yr. w/Accidental Coverage | 1 Yr. Limited |
| Additional Recommended Peripherals | | | |
| Webcam | 30FPS/1.3MP w/Microphone** | 30FPS/1.3MP w/Microphone (Integrated)** | 30FPS/1.3MP w/Microphone (Integrated)** |

* Netbooks are "mini-laptops." They are suitable for web browsing and email, but are not equipped to run all standard computer applications.

** Most webcams come with a microphone. Headset with microphone recommended for some applications.

| MACINTOSH STANDARDS | | |
|------------------------------------|--|--|
| | Desktop | Laptop |
| Processor/CPU | Intel Core 2 Duo 3.0GHz (3M L2 Cache) | Intel Core 2 Duo 2.6GHz (3M L2 Cache) |
| RAM Memory | 4GB (2 DIMMs) | 4GB (2 DIMMs) |
| Drives (CD/DVD) | Super Drive* | Super Drive* |
| Video Card | 256MB RAM (Dual DVI support) | 128MB RAM |
| Display | 21.5" LCD Display** | 13" LCD Display |
| Hard Drive | 250GB (SATA /7200 RPM) | 250GB (SATA /7200 RPM) |
| Operating System | Mac OS X | Mac OS X |
| Networking | 10/100/1000Mbps | 10/100/1000Mbps |
| Wireless | N/A | 802.11b/g |
| Warranty | 3 Yr. (Minimum) w/Apple Care Protection Plan | 3 Yr. (Minimum) w/Apple Care Protection Plan |
| Additional Recommended Peripherals | | |
| Webcam | 30FPS/1.3MP w/Microphone*** | 30FPS/1.3MP w/Microphone*** |

*Super Drive refers to DVD +/- RW.

** iMac displays start at 21.5". Other Mac displays start at 27", but smaller displays may be purchased from other vendors.

***Webcams and microphones are built into new Apple laptops and iMacs. Headset with microphone recommended for some applications.

ITS Help Desk
your UWF computer specialists

UWF Computing Essentials

Argus Web Portal

Online services, news, and University info (argus.uwf.edu)

Google Apps for UWF

Email, calendar, and collaboration tools ([gmail.students.uwf.edu](mailto:students.uwf.edu))

eDesktop Virtual Computer Lab

UWF's online computer lab (Argus "Software" tab)

H: & I: Personal File Storage

Store coursework and post web sites (Argus "My ArgoNet" tab)

Online Computer Help

Self-service help available 24/7 (uwf.edu/helpdesk)

ITS Help Desk
(850) 474-2075 | helpdesk@uwf.edu



ITS Help Desk
your UWF computer specialists



Questions?

The ITS Help Desk provides

free technical support

for university IT services

Call us. 850.474.2075

**TECHNOLOGY
GUIDE 2011/12**

Activate Your ArgoNet Account

Your ArgoNet username and password allow you to use UWF technology and online services. Activate your account at argus.uwf.edu, then write your username and password on the wallet card on the next page. Tear off the password portion of the card and keep it in a safe location, separate from your username. Never share your password with anyone because it provides access to your confidential personal information and coursework.

Argus Web Portal

After activating your ArgoNet account, you can log into the Argus web portal at argus.uwf.edu. Argus contains the information and online services you need as a UWF student including eLearning classes, class registration, grades, account balances, the eDesktop virtual computer lab, and file storage space. Through Argus you can also keep up with UWF news and announcements, watch the campus calendar for upcoming events, and keep in touch with university clubs and other groups.

UWF Email

Students access email at gmail.students.uwf.edu. As a student, your email address is your ArgoNet username followed by "@students.uwf.edu" (ex. abc1@students.uwf.edu). Faculty and staff email addresses end with "@uwf.edu" (ex. aclark@uwf.edu). UWF Google Apps also contains Google Calendar, Google Docs, Google Sites, and Google Chat. More information is available at uwf.edu/helpdesk/google.

eLearning

eLearning is UWF's online course system. It contains your fully online courses as well as online materials that supplement your face-to-face courses. eLearning enhances the online learning experience through web pages, discussion groups, blogs, and more. You can access eLearning through Argus on the "My Info" tab or you can access it directly at elearning.uwf.edu. Some online courses also use Elluminate, a web-conferencing tool that enables instructors and students to meet in a virtual classroom. More information on eLearning is available at uwf.edu/helpdesk/support/stuelearning.cfm.

ArgoAir Wireless Network

ArgoAir is UWF's on-campus wireless network. ArgoAir allows you to be mobile at UWF and connect to the Internet from many locations throughout campus including the John C. Pace Library, the University Commons, and most classrooms and administrative buildings. In Pensacola, the coverage area extends to some outdoor green areas. ArgoAir is safe and secure and only available to UWF students and employees. You must configure your wireless settings to connect. Setup instructions are available at uwf.edu/helpdesk/internetaccess/wireless.

Campus Computer Labs

UWF has three computer labs for general-purpose use. On the Pensacola campus, the Building 79 Lab and the CyberLounge in the University Commons offer high-end Windows and Mac computers, laser printers, high-speed Internet, DVD drives, CD burners, and a variety of software. Student technicians are available to answer questions. New UWF students begin with a credit of 100 free pages to print - you may purchase additional pages in Argus on the "My ArgoNet" tab. Computer lab hours and locations are available at uwf.edu/computerlabs.

eDesktop Virtual Computer Lab

When you need to use computer lab software but you don't have easy access to a campus computer lab, you can use the eDesktop virtual computer lab. With eDesktop you can access university-licensed computer applications from any computer with a high-speed Internet connection. When using eDesktop, your computer displays a virtual version of a UWF computer lab computer, making it appear as though you are sitting in front of a workstation in a campus lab, complete with the most frequently used computer applications. Essentially, eDesktop allows you to work on a lab computer from home, a residence hall, or around the world. eDesktop is available through Argus on the "Software" tab. More information on eDesktop is available at uwf.edu/helpdesk/support/edesktop.

Personal File Storage Space (H: drive)

All UWF students receive personal storage space on the UWF server for saving academic files. This space is commonly referred to as the H: drive. Unlike a computer hard drive or electronic media, such as USB drives, your UWF H: drive is automatically backed up every hour and is available from any location with an Internet connection. It's also more secure than traditional electronic media since it can only be opened with your ArgoNet password. Students receive a total of 200MB of storage space which is shared between file storage (H: drive) and web pages (I: drive). Your H: drive is accessible through Argus on the "My ArgoNet" tab, where you can open your H: drive and monitor your storage quota. You will also find links to your H: drive in eDesktop and campus computer labs. More information on personal storage space is available at uwf.edu/helpdesk/support/filestorage/personal.cfm.

Web Publishing Space (I: drive)

Your personal web publishing space (I: drive) works similar to your personal file storage space (H: drive), except that anything saved on the I: drive is posted to the Internet. This enables you to create a website for class, post your resume to the web, or just share information with friends. Like the H: drive, the I: drive is automatically backed up every hour and is available from any location with an Internet connection. It's also secure - your web files can only be modified after signing in with your ArgoNet password. Your I: drive is available in Argus on the "My ArgoNet" tab, where you can open the drive and monitor your storage quota. You will also find links to your I: drive in eDesktop and campus computer labs. Learn more at uwf.edu/helpdesk/support/webpublishing.cfm.

Protect Your PC

Each student is responsible for keeping his or her computer free of viruses and spyware. To help, UWF provides free McAfee anti-virus software. Most new computers come with a trial copy of anti-virus software, but when it expires your computer becomes vulnerable. It's important to use a non-trial version such as the software provided by UWF. Download McAfee from Argus on the "Software" tab. You should also regularly scan your computer for spyware with a legitimate anti-spyware program such as Malwarebytes' Anti-Malware (www.malwarebytes.org). More information on protecting your PC is available at uwf.edu/helpdesk/computersecurity.

ITS Help Desk

The Information Technology Services (ITS) Help Desk is the primary support provider for UWF technology. Students are encouraged to contact the ITS Help Desk for assistance with UWF technology resources. Help Desk analysts are available via phone, email, and chat (see contact information on the previous page). A list of supported services is available at uwf.edu/helpdesk/aboutus/whatwesupport.

Self-Service Help

Before contacting the ITS Help Desk, please refer to the online self-service help resources at uwf.edu/helpdesk or in Argus on the "IT Help" tab.

Contact Us

Phone:

(850) 474-2075

Email:

helpdesk@uwf.edu

Web & Chat:

uwf.edu/helpdesk

Hours

Monday - Thursday:

8AM - 5PM (full staff)

5PM - 10PM (limited staff)

Friday:

8AM - 5PM

ITS Help Desk
(850)474-2075 helpdesk@uwf.edu

peel & stick



You must activate your ArgoNet account to use the online services below. Click the "new user" link at argus.uwf.edu.

- Argus
- File Storage Space
- Google Apps
- Email
- Web Page Hosting
- ArgoAir Wireless
- eLearning
- eDesktop Virtual Lab
- Anti-virus Software

ArgoNet Username: _____

Email Address: _____

ArgoNet Password: _____

Tear me off, keep me safe, and don't lose me!