Human Performance Technology

Student Learning Outcomes
Upon completion of the graduate certificate in Human Performance technology, the graduate will be able to do the following:

1. Analyze current and desired organizational performance and identify gaps in performance and their root causes using the HPT model and the principles of systems thinking.
2. Identify appropriate instructional and non-instructional interventions, aligned with identified gaps in performance and organizational constraints.
3. Design, develop, implement and manage the change process associated with the integration of instructional and non-instructional interventions in organizational settings.
4. Define the role of evaluation in HPT and develop a comprehensive evaluation plan using appropriate models and techniques.