

# Introducing Follett's New eBook Platform, Kortext

## How do I access my course materials?

### Kortext eBook Instructions

Step 1: Wait for email from Kortext with link to your materials

Step 2: Follow the link in the email to access your Kortext Shelf. The books will populate automatically.

Login Notes: Your Kortext User ID is you UWF email address. The password created is unique for Kortext.

## Accessing Kortext Materials via Email

Check your UWF email for a message. Click the activation link provided. Your content opens automatically in your Kortext Library.

### Kortext is replacing Brytewave

- Kortext functions seamlessly with Follett Access.
- If you have Brytewave books that you purchased, you will still be able to access them.
- In Canvas, you will look for "My Materials" to access Kortext and Brytewave materials.

## Troubleshooting Steps:

### I am in a class and have not received the Kortext email.

If it has been 24 hours since registering for class, please visit Kortext and attempt to login with your uwf.edu email address. You may need to reset your password. The book will populate even if you did not receive an email link to the materials, so checking your shelf is the first step.

Email UWF Bookstore: [follettaccess@uwf.edu](mailto:follettaccess@uwf.edu)

## Frequently Asked Questions (FAQs) – Kortext Student Support Hub

### Brytewave eBook Instructions

Step 1: Wait for email from Brytewave with link to your materials

Step 2: Follow the link in the email to access your Bryteweave Shelf. The books will populate automatically.

Login Notes: Your Brytewave User ID is you UWF email address. The password created is unique for [Brytewave.redshelf.com](http://Brytewave.redshelf.com)

### Accessing Brytewave Materials via Email

Check your UWF email for a message. Click the activation link provided. Your content opens automatically in your Brytewave/Redshelf Library.

### Other Support Links:

Login: Brytewave eReader

Student Support. Brytewave Knowledge Base

Login Errors and Password Resets – Brytewave Knowledge Base

Email UWF Bookstore Textbook Support: Hannah Paxson ([h.paxson@follett.com](mailto:h.paxson@follett.com))