AGENCY NAME:  Navy Exchange Service Command / Loss Prevention Department

ADDRESS:  5600 Hwy 98 West

CITY:  Pensacola
STATE:  FL
ZIP:  32507

Office Hours:  8-5 / M/F

**Purpose or goal of agency:**
The Loss Prevention Department of the Navy Exchange (NEX) is responsible for the investigation of criminal activity perpetrated against NEX assets pertaining to shoplifting, acts of fraud, and internal theft. This department is also responsible to establish prevention strategies to minimize losses through operational audits, environmental prevention techniques, safety compliance reviews, and accident investigations.

**Intern duties:**
Interns will be assigned to the position of Loss Prevention / Safety Investigative Assistant. In this capacity, they will learn the duties of an LPS Investigator, conduct surveillance of assigned areas utilizing closed circuit television, as well as “floor surveillance” techniques. They will participate in both operational and safety audits, and work alongside an assigned LPS Investigator. Un-paid Interns will observe apprehensions, but will not participate directly or be authorized to initiate apprehensions. Paid Interns, following certification of completion of all training, will be allowed to participate in apprehensions, but not allowed to initiate an apprehension without direct supervision.

**Description of what a student would learn from this placement:**
The learning outcomes for a selected intern would be a complete understanding of the responsibilities of the LPS Investigator position. The intern will understand both the physical and legal risks associated with this job, as well as an understanding of legal factors involved in conducting theft investigations and the processing of evidence. The intern will also learn how to handle stressful situations, and experience a sense of criminological theory as to why people steal.

**Agency Website:**
[www.navy-nex.com](http://www.navy-nex.com)  Pensacola POC:  mark_cooke@nexweb.org