



## **UWF IT ACADEMY PENSACOLA CAMPUS**

### **Computer Support Certification Training, including Windows 7 and Security+**

#### **Employment Prospects for Computer Support Technicians**

Nationwide, employment of computer support specialists is expected to increase by 13 percent from 2006 to 2016, which is about as fast as the average for all occupations. Demand for these workers will result as organizations and individuals continue to adopt increasingly sophisticated technology. Job growth will continue to be driven by the ongoing expansion of the computer system design and related services industry, which is projected to remain one of the fastest-growing industries in the U.S. economy. The adoption of new mobile technologies, such as the wireless Internet, will continue to create a need for these workers to familiarize and educate computer users. Consulting jobs for computer support specialists also should continue to increase as businesses seek help managing, upgrading, and customizing ever more complex computer systems.

Training and certification in Security+, and Windows 7 will prepare participants for a job in a growing profession. The material covered in this certification series is designed for career changers seeking an entry-level position in computer support. The program provides comprehensive instruction on the most recent security threats and risk prevention methods. Additionally, participants will learn how to install, configure, and maintain the Microsoft Windows 7 operating system. Modules cover access to system resources, mobile computing, handling backup and recovery.

**The course aligns with specific certification modules: Comp TIA Security + (SYO-301), and Microsoft Windows 7 (70-680).**

**About the instructor:** Eric Lentner is a retired Air Force veteran who spent his entire career working with communications electronic equipment and information systems. As a Program Manager for Headquarters, Air Force Special Operations Command, Communications and Information Directorate, he was directly responsible for providing the technical guidance, resources and training necessary for special operations and rescue forces from 111 units at 13 locations worldwide. Eric earned his Bachelor of Science degree in Information Technology, Networking and Telecommunications Systems from the University of West Florida and has over 15 years of

experience providing information system and network support within many diverse environments. Eric's philosophy is that success, both academically and professionally, is directly proportional to the amount of preparation an individual is willing to put forth and that the will to succeed means nothing without the discipline to prepare.

# UWF IT ACADEMY

## PENSACOLA CAMPUS



### COURSE REGISTRATION REQUEST AND STUDENT INFORMATION SHEET

**Schedule:** Thursdays 5:30 pm - 9:30 pm; (4) Saturdays 8:00 am - 12:00 pm;  
starting March 15, 2012, ending July 26, 2012 (No class on Apr 12)

**Tuition:** \$2,990.00 **Instructor:** Lentner **Location:** UWF Pensacola Campus

**Print, sign and fax back to 850-474-2134**

NAME: \_\_\_\_\_

STREET ADDRESS: \_\_\_\_\_

STREET ADDRESS (2): \_\_\_\_\_

CITY: \_\_\_\_\_ ST: \_\_\_\_\_ ZIP: \_\_\_\_\_

EMAIL: \_\_\_\_\_@\_\_\_\_\_ . \_\_\_\_\_

DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_

DAYTIME PHONE: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

CELL PHONE: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

HAVE YOU EVER ATTENDED UWF? [ ] YES OR [ ] NO

ARE YOU A UWF ALUMNI: [ ] YES OR [ ] NO

EDUCATION COMPLETED: \_\_\_\_\_

ARE YOU CONSIDERING A DEGREE PROGRAM? [ ] YES OR [ ] NO

ARE YOU CURRENTLY EMPLOYED: [ ] YES OR [ ] NO

ARE YOU COLLECTING UNEMPLOYMENT: [ ] YES OR [ ] NO

CURRENT OR PREVIOUS EMPLOYER: \_\_\_\_\_

POSITION/TITLE: \_\_\_\_\_

**BRANCH OF SERVICE:** AIR FORCE [ ] ARMY [ ]

COAST GUARD [ ] MARINE CORPS [ ]

NATIONAL GUARD [ ] NAVY [ ] N/A [ ]

**SERVICE STATUS:** ACTIVE-DUTY [ ] RESERVE [ ]

RETIRED [ ] N/A [ ] OTHER \_\_\_\_\_

### CANCELLATIONS, REFUNDS AND CREDIT POLICIES

Refund requests must be made in writing to: UWF Division of Continuing Education, IT Academy, 11000 University Parkway, Pensacola, FL 32514 or email [cde@uwf.edu](mailto:cde@uwf.edu).

Refund requests for any course must be received within 24 hours of the student's start date to be considered for a full refund. All other requests for withdrawal and refund are considered exceptions to this policy.

I have read and understand the "Cancellation and Refund Policy" applicable to the IT Academy and completed all paperwork pertaining to my registration. If paperwork is not submitted in time to meet UWF deadlines, I understand that I will be responsible for any fees incurred. UWF reserves the right to cancel this course if minimum enrollment is not met. If course is cancelled, participants will be notified and issued a full refund of registration fees. UWF also reserves the right to postpone this course and/or change instructors. I understand that I am requesting to enroll in this class and the applicable fees are due prior to my start date. Additional registration documentation may be required.

### PLANNED PAYMENT METHOD(s)

[ ] Credit Card

[ ] Cash

[ ] Check

[ ] Military TA

[ ] Voc Rehab

[ ] Company PO

[ ] Scholarship, amount covered by award: \$ \_\_\_\_\_

[ ] Student Loan

[ ] Workforce ITA:

List name of WIA counselor:

\_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Please fax form to: University of West Florida, Continuing Education, 11000 University Parkway, Pensacola, FL 32514  
Phone 1-850-474-3083; fax: 1-850-474-2134; or call toll free 1-888-529-1823; Email: [gpoppell@uwf.edu](mailto:gpoppell@uwf.edu)